TrueDialog

SMS API Integration Built for Scale & Reliability

Seamless SMS API for Scalable, Enterprise-Grade Messaging

TrueDialog's SMS API is built for scale, speed, and reliability—giving developers the tools to embed high-volume, secure SMS messaging into any application. Whether you're sending transactional alerts, marketing campaigns, or customer service updates, TrueDialog's API delivers seamless performance and enterprise-grade compliance.

Developer Experience

FAST SETUP
- Start sending messages in minutes with clear documentation and sandbox access.

ROBUST SUPPORT
- TrueDialog's award-winning support team is available to assist with implementation, troubleshooting, and optimization

TRUSTED BY LEADING BRANDS
- Proven performance across industries including finance, healthcare, education, and retail.

Key Benefits for Developers

FAST AND FLEXIBLE INTEGRATION
- Easy-to-use API with clear documentation and sandbox access for rapid deployment.

HIGH THROUGHPUT & SCALABILITY
- Send millions of messages with low latency and direct carrier connections.

TRUSTED BY LEADING BRANDS
- Build interactive flows with automated responses and dynamic message handling.

TWO-WAY MESSAGING SUPPORT
- Build interactive flows with automated responses and dynamic message handling.

VOICE API OPTIONS
- Extend functionality with click-to-call, call bridging, and audio messaging.

REAL-TIME ANALYTICS
- Access delivery reports, engagement metrics, and performance dashboards.

SECURE & COMPLIANT
- SOC2 and TX-RAMP certified with built-in opt-in/opt-out management.

RELIABLE UPTIME
- Enterprise-grade infrastructure ensures consistent performance and availability.

Key Benefits for Your Customers

SEAMLESS COMMUNICATION
- Receive timely alerts, confirmations, and updates without delays.

PERSONALIZED MESSAGING
- Enjoy tailored experiences through behavior-triggered messages.

INTERACTIVE ENGAGEMENT
- Respond easily with one-tap replies and participate in two-way conversations.

ENHANCED TRUST & SECURITY
- Messages are encrypted and managed with compliance in mind.

CONSISTENT EXPERIENCE ACROSS CHANNELS
- Integrated SMS ensures smooth communication whether via app, web, or mobile.

Award Winning, US Based-Customer Support.

Direct Carrier Relationships. No Middleman.

More Features. Better Price.

Award-Winning Enterprise SMS Solution

FALL 2025	FALL 2025	SUMMER 2025	SUMMER 2025	MILESTONE	SPRING 2025
Leader	Momentum Leader	Grid Leader	Momentum Leader	Users Love Us	High Performer

Use Cases

- Transactional alerts (e.g., order confirmations, appointment reminders)
- Marketing campaigns and promotions
- Customer service and support messaging
- Internal notifications and team coordination
- Event updates and RSVP confirmations

Key Benefits

SCALABLE MESSAGING
- Send millions of messages with high throughput and low latency. TrueDialog's direct carrier connections ensure fast, reliable delivery.

FLEXIBLE INTEGRATION
- Designed for developers, TrueDialog's intuitive API library supports a wide range of use cases—from simple notifications to complex, automated workflows.

REAL-TIME ANALYTICS
- Monitor delivery rates, engagement, and ROI with a full reporting dashboard. Optimize campaigns with actionable insights.

TWO-WAY MESSAGING
- Build interactive customer journeys with dynamic, automated responses triggered by user actions.

VOICE API OPTIONS
- Go beyond texting with click-to-call, call bridging, forwarding, and recorded audio—all integrated into your existing systems.

Customer Success Stories

SHAPENET SOFTWARE: Boosted client engagement with dynamic SMS flows.

LCO FINANCIAL SERVICES: Reduced costs and improved deliverability using short codes and TrueDelivery.

"Their vast API library is intuitive, so most dev teams should have no issue translating the needed services. And when our dev team has questions, they've reported no issues in working with the support team at TrueDialog. It's really been a top-notch partnership."

Eric Reamer – COO, LCO Financial Services

Trusted by Leading Brands

AMD   JURYSYNC LITIGATION CONSULTING   TITANS

iPost   CHIEFS   Tulane University

Take the Next Step.

REQUEST A FREE TRIAL

Visit truedialog.com/integrations/sms-api to access developer documentation and begin integrating SMS into your app today.